

January 1, 2008

Jon Sommer  
JSO Realty, Inc.

Dear Jon,

I am not very good at critiques. I am more than satisfied with the real estate service you provided. All I can do is compare my experience with you to the experience with Suzy Sweitzer. Your services would rate a 10 on a scale of 1 to 10, I would rate Suzy at 2. The information about buyer's rights that you gave me on our first meeting was extremely helpful in knowing that I did not hurt myself too badly by dealing with her. I did not lose any sleep over your services. When I told Lainey Hamrick that I was going to be working with you, she was greatly relieved and said that I could not have made a better choice.

I carry several of your business cards in my lunch box and have referred you to others at work.

You have earned my trust and gratitude. Can you give me names of a couple of good realtors in the Fort Collins area? Thanks again for your services and the cutting board.

Sincerely,

A handwritten signature in cursive script that reads "Jim Aronke".